

2019-SEASON SPREAD PAYMENT PLAN TERMS AND CONDITIONS

PRINCIPAL TERMS

1. Please note once accepted for inclusion in the spread payment plan this agreement becomes binding.
2. Spread payment plan customers are entitled to all the rights and privileges exercisable for the Spread payment plan they have chosen.
3. This agreement is non-transferable.

T & C's

1. Spread payment plan will be available to members of the National Training Site (NTS); which includes membership of Waterski & Wakeboard Scotland (WWS); & British Waterski & Wakeboard (BWSW).
2. Spread payments can commence at any time but the payment must be spread equally over the remaining months to 31st March 2020.
3. Spread payment plan holders may book unlimited amount of sets each day providing no more than 2 sets are booked after 1700hrs on weekdays and between opening and midday on weekends. If at 24hrs prior sessions are still available, then the Spread payment plan holder can book additional sessions.
4. Sessions may only be cancelled on the day by a staff member when the weather conditions are deemed unsafe for the member or driver.
5. If you wish to cancel a session then this must be cancelled at least 24 hours prior to the session being used.
6. Sessions cannot be cancelled within 24hrs but up to 3 exceptions will be allowed. Any additional credits will be at the discretion of NTS management.
7. Sessions can be booked online 21 days in advance. Sessions will still be available to book online within 24 hours, however cancellations cannot be made within 24 hours of the session taking place.
8. In order to run on time any individual late for sessions may have sessions cut short. Therefore, individuals must be ready to go by the time the boat pulls into the jetty. Time for putting on boots, fitting video equipment etc, will be considered as part of your session if you are not ready to go.
9. You agree to advise us immediately of any change to the member's details provided inclusive of any changes to your medical status.
10. Activities available on the Spread payment plan holders are: Water-skiing (Slalom; Trick; Jump) Wakeboarding; Knee boarding; Wake skating, Ringo rides and driving lessons only.
11. WWS reserve the right to cancel any policies if the Spread payment plan holder breaches any of WWS policies or behaves in an unacceptable manner.
12. In order to share a bundle of sets between family members, a family membership must be purchased and all participants listed on the membership.
13. If you run out of sets on the 70, 100 and 200 bundle and need to top up before the end of the season you will be allow to purchase the required amount of sets for the same price as your original bundle. E.G. On 100 bundle @ £15 per set you will be allow to buy 10 more sets for £150.

PRICES/ TERMINATION

1. At the start of each season we reserve the right to review the scheme giving notice of any change to the plan or incoming price increase. Any changes or price increases will be clearly communicated to all Spread payment plan holders.
2. We understand that at times unforeseen circumstances may prevent an individual from being able to continue the use of their Spread payment plan. In such circumstances please contact the NTS as soon as possible so we can help resolve any such situation. –allowances will be made in the case of injury and we will endeavour to help resolve these situations relevant to the individual circumstances.

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FEES AND CHARGES

1. All Spread payment plan are subject to a 14-day cooling-off period, giving all users the right to cancel any Spread payment plan up to 14 days after the date of purchase. Any Spread payment plan cancelled during this period will be refunded minus any sessions taken calculated at the full member session rate.

MISCELLANEOUS TERMS

1. All Spread payment plan holders agree to comply with the terms & conditions of the Spread payment plan.
2. WWS will not be liable or responsible for any failure to perform, or delay in performance of, any of our obligations under these terms that is caused by any event that is outside of our reasonable control.
3. As a consumer, you have legal rights in relation to any services that are not carried out with reasonable skill and care, or if the services we provide are faulty or not as described. Advice about your legal rights is available from your local Citizens' Advice Bureau or Trading Standards office. Nothing in these terms will affect these legal rights.
4. This agreement is governed by Scottish Law.
5. WWS may terminate this agreement with immediate effect upon notification of a breach of any NTS/ WWS policies.

INFORMATION ABOUT US

1. For any questions or complaints, please contact us by phone at 01383 620123 or by e-mailing bookings@waterskisandwakeboardscotland.co.uk

YOUR PERSONAL INFORMATION

1. WWS will use the personal information provided to us to in accordance with our Privacy policy.

To be completed by Spread payment plan holder

Name: _____

Signature: _____

Date: _____

To be completed by NTS staff

Membership Type: *Adult, Family, Student, U18*

Locker Yes/ No

Monthly Standing Order payment: £ _____

Start Date: _____

Approved by: _____

Signature: _____

Date: _____